

PRIDE AND PREJUDICE VIRTUAL PLAY FAQ'S:

How do I purchase tickets to Pride and Prejudice: A Virtual Play?

You can purchase tickets to view Pride and Prejudice: A Virtual Play on our website at lifelinetheatre.com or by calling the box office at 773.761.4477. Tickets will be sold per weekend for four weekends: September, 10-13, 17-20, 24-27, and October 1-4. Members will have access to an additional 'preview' weekend from September 3-6.

When can I buy tickets?

Ticket purchases for each weekend will close the day before performances become available. For example, if you wanted to purchase tickets for the weekend of September 3-6, your tickets should be purchased by 5pm CST on Wednesday, September 2. Memberships offer unlimited access and can be purchased at any time.

It says tickets are 'Name Your Price' what does that mean?

Name your price tickets are exactly what they say! We ask that you contribute what viewing this performance is worth to you at this time. Our suggested price is \$20, to give you a benchmark to go from.

Do I need to buy an individual ticket for everyone?

Everyone in the same household can view the performance with only one purchase.

How do I watch the show?

You can watch the show on your computer, tablet, or even your phone –just about any device that has an internet browser such as Internet Explorer, Safari, Chrome, or Firefox. You'll get an email on the day before your weekend starts with a link that will take you directly to the viewing site. You'll need a password, but that will be included in the email with the link. You don't need to download any app or sign up for any kind of account.

However, if you're trying to watch from a **TV or Set-top Device** you *will* need a Vimeo account and/or app. Just follow these instructions:

Step 1: Set up a free account at <https://vimeo.com>

Step 2: **On your computer or laptop**, log in to your www.vimeo.com account. In your email program, open the email message that has the Vimeo links to your private videos.

Open the video, enter the password.

On the top right corner of the video, click the **Clock Icon** to add to **Watch Later list**.

Repeat this for each video, adding each video to your Watch Later List.

Step 3: On your Smart TV, Apple TV, or other streaming device, load up your Vimeo App.

Sign in to your free account.

Access your private videos from the **Watch Later list**.

You'll still need to enter the password for each video, as long as they are set to Private, rather than Public.

Now your private videos will play on your big Smart TV!

If you need to **troubleshoot**, here are some helpful resources from Vimeo:

- [Vimeo Supported Devices](#)

- [TV Apps](#)

When can I watch the show?

You can watch the show anytime during the weekend you've purchased, starting at 12:01am on that Thursday to 11:59pm on Sunday. Yes, that's a 96-hour weekend!

If you're a member, you'll have gotten the link and member password a week in advance of the public release, and you can watch anytime starting from 12:01am on Thursday, September 3 through 11:59pm on Sunday, October 4.

How long is the show?

The show is running just over two hours long, with a one minute pause between acts. We recommend watching all the way through, just like a movie, so get cozy before you hit play! However, the performance does have the option to pause, fast forward, and rewind, so if you need to stop and start you can do so.

Can I watch the show more than once?

Yes, you can watch it as many times as you like for the whole of the weekend you purchased.

I want my friends to see this show too, can I forward my link and password?

We ask that you refrain from forwarding your link and password. With our name your price options, it should be easy for friends and family in different households to purchase their own tickets for a small donation. We want your friends and family to be able to schedule their viewing at their own convenience and get the full experience!

My link isn't working/my internet service is down, can I reschedule my weekend?

Yes. Technical difficulties happen to everyone! If you're having trouble, please let us know by email at info@lifelinetheatre.com or by calling the Box Office at 773.761.4477 and we'll help you troubleshoot or reschedule your ticket.