

PRIDE AND PREJUDICE VIRTUAL PLAY FAQ'S:

Q: How do I purchase tickets to Pride and Prejudice: A Virtual Play?

A: You can purchase tickets to view Pride and Prejudice: A Virtual Play on our website at lifelinetheatre.com or by calling the box office at 773.761.4477. Tickets will be sold per weekend for four weekends: November 12-15, 19-22, 26-29.

Q: When can I buy tickets?

A: Ticket sales for each weekend will close at 9pm on Sunday of each weekend – we want to make sure you have enough time to enjoy the access you've purchased! Memberships offer unlimited access and can be purchased at any time.

Q: It says tickets are 'Name Your Price' what does that mean?

A: Name your price tickets are exactly what they say! We ask that you contribute what viewing this performance is worth to you at this time, though we recommend a donation of \$20.

Q: Do I need to buy an individual ticket for everyone?

A: Everyone in the same household can view the performance with only one purchase.

Q: How long is the show?

A: The show is running just over two hours long, with a one minute pause between acts. We recommend watching all the way through, just like a movie, so get cozy before you hit play! However, the performance does have the option to pause, fast forward, and rewind, so if you need to stop and start you can do so.

Q: How do I watch the show?

A: You can watch the show on your computer, tablet, or even your phone –just about any device that has an internet browser such as Internet Explorer, Safari, Chrome, or Firefox. You'll get an email on the day before your weekend starts with a link that will take you directly to the viewing site. You'll need a password, but that will be included in the email with the link. You don't need to download any app or sign up for any kind of account.

However, if you're trying to watch from a **TV or Set-top Device** you *will* need a Vimeo account and/or app. Just follow these instructions:

Step 1: Set up a free account at <https://vimeo.com>

Step 2: On your computer or laptop, log in to your www.vimeo.com account. In your email program, open the email message that has the Vimeo links to your private videos.

Open the video, enter the password. On the top right corner of the video, click the **Clock Icon** to add to **Watch Later list**.

Repeat this for each video, adding each video to your Watch Later List.

Step 3: On your Smart TV, Apple TV, or other streaming device, load up your Vimeo App.

Sign in to your free account.

Access your private videos from the **Watch Later list**.

You'll still need to enter the password for each video, as long as they are set to Private, rather than Public.

Now your private videos will play on your big Smart TV!

If you need to **troubleshoot**, here are some helpful resources from Vimeo:

[-Supported Devices](#)

[-TV Apps](#)

Q: Can I watch the show more than once?

A: You can watch it as many times as you like before access ends on October 4.

Q: Is there captioning available?

A: Yes, captioning is available in English. Click the CC icon on the video progress bar for captions.

Q: What about access for those who are blind or have low vision?

A: For those who are blind or have low vision, a 17-minute verbal description video is available here:

<https://vimeo.com/452086194/df0de9d362> that will set up the world of the play in this virtual format, explain the visual concept, and introduce the actors and characters. While this service was specifically designed for people with disabilities, it can be a valuable tool for all audience members for a deeper understanding of the format.

Q: My link isn't working/my internet service is down, what should I do?

A: Technical difficulties happen to everyone! If you're having trouble, please let us know by email at info@lifelinetheatre.com or by calling the Box Office at 773.761.4477 and we'll help you troubleshoot.