

The 24th Annual Fillet of Solo Festival ~FAQ~

- **What is the difference between a Single Ticket and a Fest Pass?**
A Single Ticket gets you access to the Fest for the full 3 weeks - 24 hours a day; the Fest Pass gives you access PLUS access to the LIVE storytelling workshop and panel events.
- **How can I upgrade my Single Ticket to a Fest Pass?**
Just give our Box Office a call at 773-761-4477 and we'll get you all set up.
- **I just want to see my friend, how do I get a ticket just for their show?**
A Single Ticket gives access to all 97 stories in the Fest. If you're looking to just watch one, or a couple, videos, we recommend donating what you think is appropriate for a Single Ticket (it's Name Your Price).
- **How are you bringing the Fest to me virtually?**
Once you've purchased your Single Ticket or Fest Pass, your confirmation email (beginning Monday, February 8) will have information on how to access the Fillet of Solo website that has the full online gallery of videos.
- **I donated more for my Single Ticket than the Fest Pass costs, how can I upgrade my ticket?**
Just give our Box Office a call at 773-761-4477 and we'd be happy to upgrade you.
- **Do I get access to the LIVE events with the Single Ticket?**
LIVE virtual events are only available to Fest Pass-holders. If you would like to upgrade your Single Ticket to a Fest Pass, please contact our Box Office at 773-761-4477 and we would be happy to upgrade you.
- **How many storytellers are in the Fest?**
This year we have 97 different storytellers participating in our first virtual Fest! There are more stories than storytellers because a few storytellers tell more than one story.
- **Where are the storytellers telling from?**
This year, while most are telling from the Chicagoland area, we have storytellers telling from Los Angeles, Guatemala, New York, and Portugal.
- **I missed a LIVE event, can I get a recording?**
Unfortunately, due to the live nature of the events, we will not be providing recordings after the fact.

- **Are there time constraints on when -- or how often -- I can watch a show?**
Absolutely not! All videos will be available to watch as many times as you'd like until the Fest closes at the end of the day (11:59PM CST) on Sunday, February 28.
- **Does every person in my household need to purchase a Single Ticket/Fest Pass?**
Due to the virtual nature of the Fest, only one person per household needs to purchase a Single Ticket/Fest Pass.
- **How long is the Fest?**
The Fest runs from Monday, February 8, 12:00AM CST through Sunday, February 28, 11:59PM CST.
- **How long do I have access to the Fest with my Single Ticket?**
As a Single Ticket purchaser, you have access to the Fest until it closes at the end of the day (11:59PM CST) on Sunday, February 28.
- **How long do I have access to the Fest with my Fest Pass?**
As a Fest Pass purchaser, you have access to the Fest until it closes at the end of the day (11:59PM CST) on Sunday, February 28.
- **When does the Fest close?**
The Fest closes at the end of the day (11:59PM CST) on Sunday, February 28.

If you have any other questions please contact the Box Office at 773-761-4477 or info@lifelinetheatre.com.